

CAMP ERIE 2016 Frequently Asked Questions

1. What's new?

We have some new and exciting additions to our summer camp program this year!

Online Camp Forms – New!

Camp Erie is excited to offer a convenient, quick, and secure way to submit your child's required camp forms online this year. Approximately one week following registration into the Camp Erie program, you will receive an email from the ePACT Network with a link to create your account and complete the required forms for camp. I encourage you to familiarize yourself with the <u>ePACT Network</u> website and also to check your spam folder for the initial invitation. If you have any questions or concerns, please do not hesitate to contact me or you are more than welcome to contact ePACT directly through their help center. **As a friendly reminder, all camp forms must be submitted by Thursday, May 19.**

- A BIGGER Full Summer Discount Days! Register for the Full Summer between February 29th and March 13th and you'll receive 10% off! This ensures a spot in camp for the entire summer. Going on vacation for a week or two? Don't worry-with 10% off, you're getting two week's worth of camp FREE!
- Payment Plans: We offer a convenient, weekly payment plan for parents to pay over the course of the summer. This option is available in-person or online for no additional fee. Please see below for standard weekly payment plan information. For consideration of a different payment plan option, please contact Megan Langerak, Recreation Coordinator General Interest at melangerak@erieco.gov or 303.926.2797.

Full Summer Registration: The standard payment plan will divide the total amount due into ten (10) payments and automatically charge the next amount due eight (8) days prior to the start of the next week of camp, with the first week's fee due at the time of registration. No refunds will be issued for the Full Summer option.

Weekly Registration: The standard payment plan will automatically charge the weekly fee eight (8) days prior to the registered week of camp, with the first week's fee due at the time of registration.

Daily Registration: There is no payment plan for single-day registrations.

1. Will campers at Aspen Ridge participate in activities at the Erie Community Center or will they stay at the school all the time?

Due to the popularity and growth of Camp Erie, we offer camp at two sites. Campers ages 5-7 attend camp at Aspen Ridge Preparatory School (705 Austin Avenue). Campers ages 8-14 attend camp at the Erie Community Center (450 Powers Street). Campers at ARPS will swim at the Center on Mondays, Tuesdays and Fridays. They will also use the gym, climbing wall, multi-purpose rooms and other Center amenities during each week of camp. Additionally, campers will use the Erie Community Park. Both camps offer a mix of indoor and outdoor activities, theme days, assemblies, special events and of course lots of activity!

2. How do I register?

You can register online at www.erieco.gov or in person at Guest Service at the Erie Community Center.

3. What is your refund policy?

Should you need to withdraw your camper for any reason, refund request forms are available at Guest Service at the Erie Community Center. Refunds will be processed based on the date of submittal of the completed form. No refunds will be issued for the Full Summer option. The refund policy is as follows:

A full (100%) credit or refund will be issued if:

Withdrawals are requested at least seven (7) calendar days prior to the activity start date

A 75% credit or refund will be issued if:

Withdrawals are requested up to six (6) calendar days prior to the activity start date

A 50% credit will be issued if:

Withdrawals are requested after activity date begins and before activity session is 50%.

No refunds will be issued for any Daily or Thursday option withdrawal within 48 hours of the registered date. Refund timeframes above still apply.

Refund will match the type of enrollment. (Example: Single day refunds will not be issued if the participant is enrolled in the full week option).

8. What are the qualifications and trainings for the summer camp counselors?

We follow the guidelines set by the Colorado Child Care Licensing Standards for camp staff screening and training. Camp staff are at least 16 years of age with most being 18+. All camp staff are CPR, First Aid and AED certified and receive certification in Universal Precautions. Additionally, the camp staff are also thoroughly background checked. Prior to the start of Camp Erie, camp staff will attend 15 hours of mandatory training on various topics including: camp policies, facilitating games, and learning how to work successfully with children.

9. Does my camper need to bring a lunch?

Yes, campers must bring a nutritious sack lunch and two healthy snacks every day. Campers are prohibited from purchasing food or drinks from the vending machine during camp hours. All snacks and lunches must not require refrigeration, heating, or preparation of any kind.

10. What do you about peanut and other food allergies?

If your camper does have a food allergy, it is very important that you indicate this while filling out your camper forms. Campers with food allergies are provided a separate table to sit at during lunch and snacks. All replacement snacks and lunches (for lost snacks/lunches) are peanut-free. Also, any camp related cooking activities consist of peanut-free ingredients. We ask campers not to share snacks and recommend all parents to provide peanut free snacks and lunches whenever possible. In the event of an emergency, camp staff are trained in medicine administration.

11. What happens during swim time?

On Monday, Tuesdays, and Fridays ARPS campers will swim at 11am and ECC campers will swim at 1:30 pm. ARPS campers will have access to the slide, play feature, and lazy river (depending on swimming ability). ECC campers will have access to the whole pool (depending on swimming ability). Swimming will generally take place for an hour each day

and all campers will be swim tested on their first day of camp. Depending on their swimming abilities, each camper will be issued a colored bracelet to wear while in the pool. The bracelets will help indicate the ability of each swimmer, therefore, making it easy for the lifeguards and counselor to know where each swimmer can/cannot be. As a courtesy to our other guests, campers will not be allowed to use the hot tub at any time. For those campers who do not want to swim, an alternate activity will be provided.

12. Can my camper use floaties or a swim vest?

Unfortunately, floaties and swim vests will not be allowed. Erie Community Center pool rules require children who use floaties or swim vests to be within arm's reach of an adult or in this case, camp staff member, at all times. To ensure the safety of all campers, we will not allow campers to use these items. Campers who would need floaties or a swim vest will be limited to the zero depth pool.

13. Will campers go off site?

Both camps will go off site on Thursdays for field trips. Each camp typically visits a different trip location. This is done to provide age-appropriate options for our youngest to oldest campers. When all field trips are booked for the summer, a complete listing of field trips will be located online at www.erieco.gov/camperie. In addition to field trips, the campers will frequently participate in activities at the Erie Community Park. Occasionally, the campers may go to a local park such as Erie Commons Park or to Thomas Reservoir to do a special activity.

14. What if my camper does not want to go on the field trip?

Unfortunately, there will be no additional summer camp activities or care held at the Erie Community Center or ARPS during field trip days. If your camper does not want to attend a field trip but has registered for the week, please let us know and we may be able to assist in finding other classes or activities that may meet your child's interests. These activities will not be affiliated with Camp Erie and may require an additional registration fee. Another choice is to register for individual day options.

15. Who will give my camper medicine if they need it?

We do ask that all medicine is administered before coming to camp each day, but, if any medicine is needed during the day, medicine will be administered by trained camp staff in accordance with Colorado Child Care Licensing Standards.

16. What is your process for taking the campers to the bathroom?

We typically employ a buddy system for bathroom breaks. We pair off two children of similar age and of the same gender to go to the bathroom together while a camp staff member watches for their return. If the bathroom is out of visual sight, a camp staff member will accompany two or more children and wait outside the facilities. Campers also have the opportunity to use the bathroom before and after each snack and lunch break.

17. Will the campers be divided into groups by age?

Yes, the campers will be broken up into groups by age. This allows for all campers to participate in games and activities along with similar aged peers. Camp is broken up into the following age groups: Miners (5 - 7 years), Pioneers (8 - 9 years), Explorers (10 - 11 years), and Trail Blazers (12 - 14).

18. Can I pick up my camper early?

Yes, you may pick up your camper early from Camp. Please speak with the Camp Director at your child's specific site during the morning sign-in to determine the time and location for the early pick up. There are no prorated fees for early pick up.

19. Where do the campers get dropped off and picked up each day?

Camp begins at 9:30 am and ends at 4:30 pm each day. Before and after care is also available. Before care will begin at 7:00 am, and after care will end at 6:00 pm. Sign-In and Sign-Out Locations:

- -At the Erie Community Center: Briggs Room
- -At Aspen Ridge Preparatory School: Cafeteria

20. Why does the sign in/sign out person have to be 18 years old?

Colorado Childcare Licensing Standards requires that all campers are to be signed in and signed out by an adult 18 years of age or older. The only exception is if the parent has signed the consent form for a camper, 10 years of age or older, to sign themselves in and out of camp. Campers under 10 years cannot be picked up or dropped off by anyone under 18 years of age.

21. Why should I go to the parent orientation?

The parent orientation is Monday, May 16 at 5:00 pm at the Erie Community Center. This is your chance to meet the General Interest Coordinator of the Camp as well as the Camp Directors from each site, review the camp policies, learn what to expect on a typical day, and ask any remaining questions.

Additional questions?

Please contact: Megan Langerak, General Recreation Coordinator
Email: melangerak@erieco.gov
Phone: 303-926-2797
www.erieco.gov/camperie

Camp Erie policies and procedures are explained in depth in the Parent Manual

^{*}Only those indicated as an Authorized Pick-Up person on forms will be allowed to sign-out the campers.